

**Date:** Wednesday, November 2, 2016

**Time:** 8:00 AM – 10:00 AM

**Location:** 3563 Empleo Street, San Luis Obispo, Conference Room 1

1. **Call to Order and Introductions** *Dudley*
2. **Public Comment**
3. **Presentations:** *Dudley*
  - 3.1 Workforce Innovation and Opportunity Act (WIOA) Program Year (PY) 16-17 Performance Measures – *Tammy Aguilera*
4. **Consent Items:** *Dudley*
  - 4.1 Approve the August 4, 2016 Minutes
  - 4.2 Approve Workforce Development Board (WDB) member appointments for submittal to the San Luis Obispo County Board of Supervisors
  - 4.3 Approve Appointments of Allison Schiavo, Danielle Stock, and Deanna Strachan-Wilson to the Services and Strategies Committee
5. **Action/Information/Discussion:**
  - 5.1 Review and Approve Draft Scope of Work and Budget for PY 16-17 WIOA Rapid Response Services Contract with Goodwill Central Coast – *Action Item* *Boulanger*
  - 5.2 Receive Appointment Notice of Scott Black to Services & Strategies Committee Chairperson - *Information Item* *Dudley*
6. **Diablo Canyon - Discussion** *Manchak*
7. **Reports:**
  - 7.1 a) Executive Committee Report *Dudley*
  - b) Business Council Report *Avila*
  - c) Central Coast Planning Region *Aguilera*
  - d) Staff Report *Aguilera*
- Administrative Entity Updates:**
  - 7.2 Receive and Review Fiscal Agent’s Budget Update *Aguilera*
- Provider Performance Reports:**
  - 7.3 a) Receive America’s Job Center of California Operator Report *Aguilera*
  - b) Receive Eckerd Workforce Development Report
8. **Board Member Updates**
9. **Next Meeting:** February 2, 2016 at 8:00 a.m. - DSS, 3433 S. Higuera Street, SLO, Room 101
10. **Adjournment**

## Our Mission

The Workforce Development Board of San Luis Obispo County is a demand driven organization appointed by the County Board of Supervisors to implement the Workforce Innovation and Opportunity Act by leveraging community resources and being a catalyst for workforce development contributing to a healthy economy in San Luis Obispo County.

## Our Vision

To meet the needs of employers and job seekers in San Luis Obispo County.

[www.SLOWorkforce.com](http://www.SLOWorkforce.com)

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# WIOA TITLE I PERFORMANCE INDICATORS



# PERFORMANCE NEGOTIATION

- Process began with State submission of proposed performance indicators in the WIOA Unified State Plan.
  - Based on estimates using available WIA data and WIOA proposed federal regulations regarding definition of “participant”.
  - Proposed indicators were adjusted using a statistical adjustment model.
    - Work-in-progress, collecting WIOA data over next two years.
    - Takes into account economic conditions and characteristics of participants
- Where data was lacking, information will be collected to define a “baseline”. These indicators are not negotiated and will not be used to determine failure/achievement for purposes of performance accountability. “Baseline” data will be collected for:
  - Youth Median Earnings
  - Adult, DW and Youth Measurable Skill Gain
  - Employer Effectiveness

# REGIONAL PERFORMANCE NEGOTIATION

- WIOA requires Regional negotiation of performance
  - Does not mean all areas in a region are held to same standard
- State held conference calls with all regions, but negotiated with each area separately.
- Negotiations were for Program Years 2016-2017 and 2017-2018
- We will have the opportunity to renegotiate Program Year 2017-2018 indicators at the end of this program year should we decide to do so.
- Local area will be held accountable, but the negotiated performance will not be used for performance accountability purposes (no sanctions).

# WIOA PERFORMANCE INDICATORS

- Adult, Dislocated Worker and Youth
  - Employment Rate Quarter 2
  - Employment Rate Quarter 4
  - Median Earnings (Baseline for Youth)
  - Credential Rate
  - Skill Gains
- Business Engagement (Baseline)
  - Employee Retention Rate
  - Employer Penetration Rate
  - Repeat Business Customers Rate

# EMPLOYMENT RATE QUARTER 2

Number of exiters employed during the 2<sup>nd</sup> Qtr after exit

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Total number of exiters

(Note: For Youth only – Numerator includes those employed or in education or training during Q2 post exit.)



# EMPLOYMENT RATE QUARTER 2

	2016-2017	2017-2018
Adult	62%	64.5%
Dislocated Worker	66.5%	68.5%
Youth	62.4%	65.4%

# EMPLOYMENT RATE QUARTER 4

Number of exiters employed during the 4th Qtr after exit

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Total number of exiters

(Note: For Youth only – Numerator includes those employed or in education or training during Q<sub>4</sub> post exit)

# EMPLOYMENT RATE QUARTER 4

	2016-2017	2017-2018
Adult	60.5%	63%
Dislocated Worker	66.5%	69.5%
Youth	64.2%	67.2%

# MEDIAN EARNINGS

The midpoint of wages earned during the 2<sup>nd</sup> quarter after exit for all exiters with wages in the 2<sup>nd</sup> quarter after exit.

# MEDIAN EARNINGS

	2016-2017	2017-2018
Adult	\$4,957 (\$11.91@ 32 hrs per week)	\$5,157 (\$12.40@ 32 hrs per week)
Dislocated Worker	\$6,300 (\$15.14@ 32 hrs per week)	\$6,505 (\$15.14@ 32 hrs per week)
Youth	Baseline	Baseline

# CREDENTIAL RATE

Number of exiters enrolled in postsecondary education or training that obtained credential during participation or within one year after exit.

OR

# of exiters enrolled in secondary education program and obtained secondary school diploma/equivalent during participation or within one year of exit, AND

Were also employed or enrolled in education/training leading to a credential within one year after exit

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Number of exiters enrolled in postsecondary education or training program including the number of exiters that were in secondary education program (at/above 9<sup>th</sup> level) without a high school diploma/equivalent

# CREDENTIALIAL RATE

	2016-2017	2017-2018
Adult	52.9%	55.9%
Dislocated Worker	60%	63%
Youth	54.7%	57.7%

# BASELINE INDICATORS

- Levels of performance not established yet
- Collecting data for next two program years



# SKILL GAINS

Number of in-program participants in an education or training program that leads to a postsecondary credential or employment and are achieving skill gains in one of the following:

1. Educational Achievement
2. HS Diploma or Equivalent
3. Transcript/Report card
4. Training Milestone
5. Skills progression

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Number of in-program participants during the program year that are in education or training program that leads to a postsecondary credential or employment

# BUSINESS ENGAGEMENT INDICATORS

- States will select 2 of the 3 indicators
- Establishments are defined by Bureau of Labor Statistics Quarterly Census of Wages and Earnings
- Shared outcome across all programs, not reported by program
- Capture effectiveness while minimizing burden on employers
- Allows for joint effectiveness of multiple program partners.
- Include services such as:
  - Employer Information and Support Services (staff assisted services designed to educate employers about and engage them in local job market/economy and range of services available.
  - Workforce recruitment assistance
  - Engagement in workforce or economic development strategic planning
  - Training services (OJT, customized or incumbent worker training)
  - Rapid Response/Layoff Aversion

# EMPLOYEE RETENTION RATE

Number of participants employed with the same employer in Q2 and Q4 Post

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Number of participants employed in Q2

# EMPLOYER PENETRATION RATE

Number of establishments that have received or continue to receive a service or other assistance during report period

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Number of establishments within state during final month or quarter of report period

# REPEAT BUSINESS CUSTOMERS RATE

Number of establishments that have received or continue to receive a service during report period AND who utilized a service anytime within previous 3 years

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Number of establishments that have received a service over the last 3 years

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