

**WIB Executive Committee  
CONSENT ITEM  
June 8, 2011**

**AGENDA ITEM NO: 3.2**

**ITEM: AGREEMENT BETWEEN SAN LUIS OBISPO AND CALIFORNIA WIBS**

**ACTIONS REQUIRED:** Authorize the WIB Director to execute an agreement with the California Workforce Investment Board.

**SUMMARY NARRATIVE**

During Spring 2011, the California Workforce Investment Board (CWIB) in partnership with the State Employment Development Department (EDD) conducted an evaluation of the Integrated Services Initiative for One-Stop Centers, also known as "Learning Labs". The evaluation process required the participation of a comparison Center that was not using the Integrated Services Delivery model. San Luis Obispo agreed to provide the following information from our local Business and Career One-Stop centers:

1. Volume and type of services delivered
2. Customer Satisfaction with services delivered
3. Cost of services delivered
4. Performance as measured by federal performance standards

The One-Stop Manager, Kathy Marcove, and Shoreline staff provided the requested information during a site visit over two days in early April. The information provided was confidential and only used to measure the impact of Service Integration.

As part of this process, the CWIB is providing a participation stipend of \$5,000 to support staff time required for gathering data. An agreement between the CWIB and SLO WIB is necessary to convey the stipend from the CWIB to the County.

The Scope of Work and Budget for the agreement is attached for your reference.

**ADMINISTRATIVE ENTITY COMMENTS**

The Administrative Entity recommends that the Executive Committee of the San Luis Obispo WIB approves this action *on behalf of* the full WIB so that the County may invoice the CWIB for services and data collected to date.